

## EVALUATE THE UNIVERSITY'S PERFORMANCE

### **Purpose of the Scorecard**

- 1. Importance of continuous improvement**
- 2. Opportunities for collaboration and partnership**
- 3. Positioning yourself as a valuable resource**

We have created this scorecard to let our clients evaluate the performance of our University. This scorecard is designed to identify areas where we excel and where we need to improve. By providing your honest feedback, you can help us to optimize our programs and services.

As a training professional, business coach, or consultant, you understand the importance of continuous improvement. You know that in order to stay competitive, organizations must be willing to adapt and evolve. The same is true for universities.

But why should you care about the performance of our University? Participating in the evaluation process can lead to opportunities for collaboration and partnership. The University may seek your guidance on how to improve its programs and services or even hire you to provide training or consulting. By participating in this evaluation process, you are not only helping the University, but also positioning yourself as a valuable resource in the education industry.

In conclusion, we urge you to take advantage of this opportunity to evaluate the performance of our University, using the scorecard. Your feedback can make a real difference in helping us optimize our programs and services. Thank you for considering this important initiative.

# USOU SCORECARD

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### Success Factors

The University seeks honest feedback from its clients through this scorecard to be able to improve programs and services provided on this website and on the Project 3.0 Platform.

### Progress Tracking

Evaluate USOU's performance below.

No.	Checkpoints	25%	50%	75%	100%
1	Conducting market research to identify its target groups' needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Developing customized training programs based on research	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Providing flexible and self-directed learning programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Ensuring courses are up-to-date and relevant to the digital age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Hiring industry experts and thought leaders to develop programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Providing ongoing support and guidance to training professionals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Cultivating partnerships with businesses for real-world experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Creating networking opportunities for training professionals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Offering career development programs and related resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Offering certification and accreditation for training professionals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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11	Developing an online platform for trainers and coaches	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Providing free access for resources for training professionals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Offering a system for competency and performance development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Giving access to the new Competency Performance System	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Developing cutting-edge, competency-based assessment tools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	Conducting regular quality evaluations of programs and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	Continuously updating and improving all programs and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	Ensuring programs are accessible and inclusive for all learners	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Offering scholarships and financial assistance for those in need	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	Fostering a supportive and collaborative professional community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>